



Your business
is our business.

REDACTED – FOR PUBLIC INSPECTION

DOCKET FILE COPY ORIGINAL

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Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 8, 2013

By Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

ACCEPTED/FILED

OCT 18 2013

Federal Communications Commission
Office of the Secretary

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Canadian Valley Telephone Cooperative, Inc.
Study Area Code 442059**

Dear Ms. Dortch:

On behalf of Canadian Valley Telephone Cooperative, Inc. "Canadian Valley", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Canadian Valley seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd
List ABCDE

0 + 3

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA-12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

Echelon Building II, Suite 200
9430 Research Blvd., Austin, TX 78759
phone: 512-338-0473, fax: 512-346-0822

Eagandale Corporate Center, Suite 310
1380 Corporate Center Curve, Eagan, MN 55121
phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road
Bldg. B-3, Suite 200, Atlanta, GA 30328
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane
Bountiful, UT 84010
phone: 801-294-4576, fax: 801-294-512

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0586/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	431974	
<015> Study Area Name	CANADIAN VALLEY TEL	
<020> Program Year	2014	Accepted/Filed
<030> Contact Name: Person USAC should contact with questions about this data	Orlean Smith	OCT 18 2013
<035> Contact Telephone Number: Number of the person identified in data line <030>	918-334-3700	FCC Office of the Secretary
<039> Contact Email Address: Email of the person identified in data line <030>	murphy@cvok.net	

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete) <input type="checkbox"/>	
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	
<320> Unfulfilled Service Requests (broadband)	(attach descriptive document)	<input type="checkbox"/>	
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<410> Fixed	0.0		
<420> Mobile			
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<510> 431974ok510	(attached descriptive document)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<610> 431974ok610	(attached descriptive document)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/> <input type="checkbox"/>	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/> <input type="checkbox"/>	
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/> <input type="checkbox"/>	
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/> <input type="checkbox"/>	
<1010>	(attach descriptive document)	<input type="checkbox"/> <input type="checkbox"/>	
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input type="checkbox"/> <input type="checkbox"/>	
<1110>	(complete attached worksheet)	<input type="checkbox"/> <input type="checkbox"/>	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/> <input checked="" type="checkbox"/>	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

431974

<010> Study Area Code

<015> Study Area Name

CANADIAN VALLEY TEL

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Orlean Smith

<035> Contact Telephone Number - Number of person identified in data line <030>

918-334-3700

<039> Contact Email Address - Email Address of person identified in data line <030>

murphy@cvok.net

<110> Has your company received its ETC certification from the FCC?

(yes / no)

☐ ☒

<111> If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?

(yes / no)

☐ ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

<115> How (USF) was used to improve service quality

<116> How (USF) was used to improve service coverage

<117> How (USF) was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code

 <015> Study Area Name |

Program Year
<020>

<030>	Contact Name
-------	--------------

<035> Contact Teleph

<039> Contact Email:

10

-- See attached worksheet --

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code

<015>	Study Area Name
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02	02
03	03
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100	100

Program Year
<020>

<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith

<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700

<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvok.net

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

1/1/2013

[illegible]

(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 431974

<015> Study Area Name CANADIAN VALLEY TEL

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data O'Lean Smith

<035> Contact Telephone Number - Number of person identified in data line <030> 918-334-3700

<039> Contact Email Address - Email Address of person identified in data line <030> murphy@cvok.net

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**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code

431974

<015> Study Area Name

CANADIAN VALLEY TEL

<020> Program Year

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<030> Contact Name - Person USAC should contact regarding this data

Orlean Smith

<035> Contact Telephone Number - Number of person identified in data line <030>

918-334-3700

<039> Contact Email Address - Email Address of person identified in data line <030>

murphy@cvok.net

<810> Reporting Carrier

Canadian Valley Telephone, L.L.C.

<811> Holding Company

<812> Operating Company

<813>

<a1>

Affiliates

<a2>

SAC

<a3>

Doing Business As Company or Brand Designation

-- See attached worksheet --

(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 431974

<015> Study Area Name CANADIAN VALLEY TEL

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data Orlean Smith

<035> Contact Telephone Number - Number of person identified in data line <030> 918-334-3700

<039> Contact Email Address - Email Address of person identified in data line <030> murphy@evok.net

<910> Tribal Land(s) on which ETC Serves Choctaw Nation

<920> Tribal Government Engagement Obligation

431974ok920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)	Yes	No	NA
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Yes		
<922> Feasibility and sustainability planning;	Yes		
<923> Marketing services in a culturally sensitive manner;	Yes		
<924> Compliance with Rights of way processes	Yes		
<925> Compliance with Land Use permitting requirements	Yes		
<926> Compliance with Facilities Siting rules	Yes		
<927> Compliance with Environmental Review processes	Yes		
<928> Compliance with Cultural Preservation review processes	Yes		
<929> Compliance with Tribal Business and Licensing requirements.	Yes		

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	431974
<015>	Study Area Name	CANADIAN VALLEY TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700
<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvok.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	431974
<015>	Study Area Name	CANADIAN VALLEY TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700
<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvoak.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

431974ok1210

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 483

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	431974
<015>	Study Area Name	CANADIAN VALLEY TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700
<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvok.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Certification
<2013>	2014 Frozen Support Certification
<2014>	2015 Frozen Support Certification
<2015>	2016 and future Frozen Support Certification
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband
Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification
<2018>	5th year Broadband Service Certification
<2019>	Interim Progress Certification
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
<2021>	Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

**(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	431974
<015>	Study Area Name	CANADIAN VALLEY TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700
<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvcok.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3011)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Name of Attached Document Listing Required Information	<input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)
(3012)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3013)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		<input type="checkbox"/>
(3014)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows	Name of Attached Document Listing Required Information	<input checked="" type="checkbox"/> (Yes/No)
(3015)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
(3016)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input checked="" type="checkbox"/>
(3017)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3018)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3019)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3020)	Attach the worksheet listing required information		<input type="checkbox"/>
(3021)			<input type="checkbox"/>
(3022)			<input type="checkbox"/>
(3023)			<input type="checkbox"/>
(3024)			<input type="checkbox"/>
(3025)			<input type="checkbox"/>
(3026)			431974ok3026

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	431974
<015>	Study Area Name	CANADIAN VALLEY TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700
<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvok.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	431974
<015>	Study Area Name	CANADIAN VALLEY TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Orlean Smith
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-334-3700
<039>	Contact Email Address - Email Address of person identified in data line <030>	murphy@cvok.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Dee Dee Longenecker</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Dee Dee Longenecker
Name of Reporting Carrier:	CANADIAN VALLEY TEL
Signature of Authorized Officer:	CERTIFIED ONLINE
Printed name of Authorized Officer:	Betty Smith
Title or position of Authorized Officer:	Sec./Treas.
Telephone number of Authorized Officer:	918 334 3700
Study Area Code of Reporting Carrier:	431974
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	CANADIAN VALLEY TEL
Name of Authorized Agent or Employee of Agent:	Dee Dee Longenecker
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE
Printed name of Authorized Agent or Employee of Agent:	Dee Dee Longenecker
Title or position of Authorized Agent or Employee of Agent:	Manager - Regulatory Affairs, JSI
Telephone number of Authorized Agent or Employee of Agent:	512-338-0473
Study Area Code of Reporting Carrier:	431974
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2013

<010> Study Area Code

431974

<015> Study Area Name

CANADIAN VALLEY TEL

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Orlean Smith

<035> Contact Telephone Number - Number of person identified in data line <030>

918-334-3700

<039> Contact Email Address - Email Address of person identified in data line <030>

murphy@vok.net

<810> Reporting Carrier

Canadian Valley Telephone, L.L.C.

<811> Holding Company

<812> Operating Company

<813>

<a1>

Affiliates

Lakeland Cellular, L.L.C.

<a2>

SAC

<a3>

Doing Business As Company or Brand Designation

Canadian Valley Telephone, L.L.C.

Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules

Compliance

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”³

Canadian Valley Telephone, L.L.C. (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with current service quality and consumer protection provisions under state and federal law. These provisions include, but are not limited to, the following: 1) the minimum directory requirements (OAC 165:55-7-1(e) (1); 2) the Truth-in-Billing Rules 47 CFR § 64.2401, as required in the OCC rules at OAC 165:55-9-1; 3) CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers’ privacy.

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

Canadian Valley Telephone, L.L.C.

Response to Lines 600-610 - Ability to Function in Emergency Situations

Canadian Valley Telephone, L.L.C. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).¹ The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Title 165, Chapter 55 of the Oklahoma Corporation Commission (OCC) regulations, which include the following subparts specific to emergency operations and adequacy of equipment:

1. 165:55-13-20. Responsibility for adequate and safe service
2. 165:55-13-22. Emergencies
3. 165:55-13-23. Adequacy of service
4. 165:55-13-24. Adequacy of equipment
5. 165:55-13-50. Service standards; sufficient operating and maintenance force
6. 165:55-13-53. Restoration of service plan

These rules require telecommunications service providers to maintain their networks and facilities so as to render safe, efficient, and continuous service, and to make adequate provision for emergencies in order to prevent interruption of continuous telecommunications service. The OCC rules also require that telecommunications service providers equip their central office

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

facilities with an emergency power source, either on the premises or available on short notice. Finally, the OCC rules require all telecommunications service providers to have a written restoration of service plan, available for review upon request. The Company complies with all of the aforementioned OCC rules and federal regulations.

Canadian Valley Telephone, L.L.C.

Response to Line 920- Tribal Engagement Obligation

Canadian Valley Telephone, L.L.C. ("Company") serves the Choctaw Nation located in southeast Oklahoma. The Company reached out to the Choctaw Nation to initiate discussion of the Choctaw Nation's needs assessment and deployment planning, feasibility and sustainability planning, culturally-sensitive marketing methods, land use processes and compliance with Tribal business requirement per the requirements of 47 C.F.R. §54.313(a)(9). The Company has attached a letter dated October 18, 2012 to evidence its attempt at establishing communication with the Choctaw Nation. In addition, the Company attempted communications with the Choctaw Nation via five call attempts to the Choctaw Chief and/or Choctaw council members. The Company received no reply from the Choctaw Nation in response to any of the aforementioned communication attempts.

The Company makes best efforts to bring advanced telecommunications services and broadband services to all individuals within its service territory, including all Tribal members. The Company looks forward to further Tribal engagement activities in 2013 to determine how the Company's service plans can be coordinated with the Choctaw Nation's unique plans, needs and Tribal authority.



P. O. Box 321 • Crowder, Oklahoma 74430 • 918 334-3700 • Fax: 918 334-3202

October 18, 2012

Gregory Pyle
Chief of the Choctaw Nation
PO Box 1210
Durant, OK 74702-1210

My name is Orlean M. Smith, President and General Manager of Canadian Valley Telephone. Canadian Valley Telephone is a local exchange telecommunication company serving 99 square miles in northern Pittsburg county. The Choctaw Community Center in Crowder is one of our many valued customers. In an effort to gain a better understanding of your telecommunications needs, I would like to meet with you or a representative of the Choctaw Nation to see if our company could be of assistance.

Thank You

A handwritten signature in dark ink, appearing to read "Orlean M. Smith", is written over the typed name.

Orlean M. Smith
President/General Manager
Canadian Valley Telephone
918-334-3700
murphy@cvok.net

mcs

Canadian Valley Telephone Company**Rates, Terms and Conditions for Lifeline Service****(Response to Form 481, Line 1210)**

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in Canadian Valley Telephone Company's tariff(s) on file with the Oklahoma Corporation Commission. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates⁽¹⁾⁽²⁾:

Exchange Name	R-1 Rate	Res. EAS Charge
Canadian Valley	\$ 14.00	\$ -
Crowder	\$ 14.00	\$ -

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Oklahoma Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

CANADIAN VALLEY TELEPHONE COMPANY
Local Exchange Tariff

Second Revised Page 4

LIFELINE SERVICE

V. Eligibility Requirements for Lifeline Service On Tribal Lands

AT

A. The applicant or customer seeking to obtain Lifeline Service on Tribal Lands (see definition in 2.a. below) must demonstrate their current participation in at least one of the following assistance programs. The Applicant or customer shall complete and sign, under penalty of perjury, an authorization and self certification form provided by the Company. The Applicant or customer must check all of the following that apply.

1. Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps)
2. Temporary Assistance for Needy Families (TANF)
3. Supplemental Security Income (SSI)
4. Medical Assistance
5. Vocational Rehabilitation (including aid to the hearing impaired)
6. Oklahoma Sales Tax Relief
7. Federal Public Housing Assistance
8. Low Income Home Energy Assistance Program
9. Food Distribution Program on Indian Reservations ("FDPIR")
10. 135% of the Federal Poverty Guidelines
11. Bureau of Indian Affairs general assistance; (1)
12. Temporary Assistance for Needy Families (TANF) tribally-administered block grant programs; (2)
13. Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
14. National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals).

AT
AT

B. The applicant or customer must also certify:

1. Residence on Tribal Lands as described in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v).
2. Agreement to notify Company if applicant or customer no longer participates in the program or programs described in paragraph 1. above, for which the Applicant or Customer certified their participation in.
3. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60.

C. Upon receipt of the completed self certification, Company will begin providing the credit set forth in F. below. Lifeline credits will not be implemented or continued unless telephone service arrangements are and remain, within the Lifeline Service criteria specified above.

- (1) Applicant must "have sufficient resources to meet the basic and special needs defined by the Bureau Standard of assistance," 25 C.F.R. § 20.21.
- (2) 42 U.S.C. § 612 and 45 C.F.R. § 286.

Public Utility Division
 20120018
 Competitive Service Filing

CANADIAN VALLEY TELEPHONE COMPANY
Local Exchange Tariff

Third Revised Page 5

LIFELINE SERVICE

V. Eligibility Requirements for Lifeline Service On Tribal Lands (Continued)

AT

- D. The Lifeline credits will be discontinued upon receipt by the Company of notice by the Customer that they no longer meet the eligibility requirements for the Lifeline credits.
- E. The Lifeline credits will be automatically discontinued unless the customer annually certifies they continue to meet the eligibility requirements for Lifeline credits. All such annual re-self certifications must be submitted to the Company within the time frames determined by the Company.
- F. Lifeline customers will be converted to standard residential service rates once they no longer qualify for Lifeline Service. No service charge will apply for this change in service.

VI. Lifeline Credits on Tribal Lands

DT

Lifeline Service on Tribal Lands has been established by the Federal Communications Commission (FCC), therefore eligible Lifeline customers will receive the appropriate credits, depending on the programs the customer participates in, as specified by the FCC in its Twelfth Report and Order entered into in CC Docket No. 96-45 and as set forth below:

- A. If a customer indicates eligibility to receive Lifeline credits as, Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps), Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), Medical Assistance, Vocational Rehabilitation (including aid to the hearing impaired), Food Distribution Program on Indian Reservations ("FDPIR") or Oklahoma Sales Tax Relief Act (68 O.S. §5011, et seq.), then the Customer should receive credits as follows:

AT

Federal Lifeline Credit:
 Oklahoma Universal Service Fund Credit:
 Additional Federal Credit to Residential Access Line
 necessary to reduce customer's bill to \$1.00

Monthly Credit⁽¹⁾

\$9.25
 \$1.17

CR
 CR

(See footnote (2) below)

- (1) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate, less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (2) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45.

DT

Issued: 5-11-12 Legal Authority: OAC 165:55-5-10(c)

Effective: 7-1-2012

Public Utility Division
 201200148
 Competitive Service Filing

CANADIAN VALLEY TELEPHONE COMPANY
Local Exchange Tariff

Second Revised Page 6

LIFELINE SERVICE

VI. Lifeline Credits on Tribal Lands (Continued)

DT

- B. If a customer indicates his eligibility to receive Lifeline credits as only one or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), 135% of the Federal Poverty Guidelines or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

A7

Monthly Credit ⁽³⁾

Federal Lifeline Credit:

\$9.25

CR

Additional Federal Credit to Residential Access Line
 necessary to reduce customer's bill to \$1.00

(See footnote (4) below)

DT

- (3) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (4) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45.

Public Utility Division
 201200118
 Competitive Service Filing

REDACTED – FOR PUBLIC INSPECTION

CANADIAN VALLEY TELEPHONE COMPANY (SAC 431974)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY